

WHAT DO YOU THINK? AUGUST 2021

KALISPELL

No date- When will you get the other computers back out? Public computers upstairs.

7/14- Please fix the latch on the door of the women's restroom which has been broken for years. Horrifying to toilet sitter and door opener. April Harrington
April_harrington84@yahoo.com

Response from Sean Anderson, Senior Librarian: Hi April, Thanks for letting us know about the door latch in the restroom-I wish I had a better explanation, but it appears to be something that evaded us longer than it should have, so I VERY much appreciate you letting us know. A new latch has been ordered, and should be installed early next week. Not to belabor the point, but this kind of feedback is really appreciated- we want to make sure the library is inviting and comfortable as possible, and that (obviously) includes locked restroom doors! Your feedback helps us serve everyone better, so thank you sincerely.

7/15- I love playing the Metallophone! Thank you!

8/13- The hotspots the library provides are a great benefit for those that don't have WIFI at home. But there are too few of them now. Additional ones would be great help for those of us that need to be on line more frequently. Thanks for your consideration.
Tsadams46@comcast.net

8/13- Please reinstate the mask mandate. Flathead county is the worst in the state and the delta variant is more dangerous to children.

8/16- Love everything about this library, especially the large print books! Thanks.

COLUMBIA FALLS

8/5- A nice, cozy spot! I really like it.

No date- Please stop filling the children's section with politically biased materials and sexually explicit materials! These topics are not appropriate for children!

Response from Ellie Newell, Youth Services Librarian: I'm grateful for this feedback about our collection. I'd love to learn more about what this patron wants to see at their library. I hope they reach out to us again with their contact information so we can connect.